

Secondary & Post-Secondary Services for the Deaf and Hard-of-Hearing

**John Hersey High School
LICA Program for Deaf & Hard-of-Hearing Students
1900 E. Thomas St.
Arlington Heights, IL 60004**

<http://www.lica.k12.il.us/>
<http://jhhs.d214.org>

Disclaimer

LICA Program for Deaf and Hard-of-Hearing Students at John Hersey High School has provided specialized, quality education and services for over 30 years. As our enthusiastic young people enter into adult life, they face challenges of establishing future academic, employment and adult living goals.

The Transition Team at Hersey collected, compiled and organized this booklet of resource information. It was created for the purpose of assisting parents and students in their investigation and comparison of transition options. Additionally, it provides current information about organizations that offer assistance or services for Deaf and Hard of Hearing adults. We are not endorsing nor recommending any of the listed products, agencies or individual services, distributors, programs, facilities, organizations, or institutions.

The Transition Team has made every effort to include accurate information. Please notify us at (847) 718-4881 if any errors or discrepancies are identified.

Thank you to the following former and current Transition Team individuals who assisted with this arduous project:

Karen Adams, Susan Aimers, Colleen Bukala, Judy Curiel, Beth Elkayam, Aly Kent, Holly Koehler, Pam Lautenbach, Merry Schainblatt, Karen Suttie, Adria VanHeule, Autumn Vehrs and Pamela Wechman-Mueller.

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John Hersey High School
1900 E. Thomas Street
Arlington Heights, IL 60004
847-718-4878 Main Program Number
847-718-4880 TTY
847-718-4843 FAX
847- 718-4881 V/VP
Website: <http://jhhs.d214.org>
Website: <http://www.lica.k12.il.us/>
E-mail: Susan.Bords@d214.org

There are no copying or duplicating restrictions. Sharing the following material is permissible remembering to give proper recognition to the Transition Team at Hersey.

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CITIZENSHIP

Community Education/Adult Education

Citizenship Coordinator, Room A110
2121 Goebbert Road
Arlington Heights, IL 60005
847-718-7730 or 847-718-6556

United States Citizenship

To apply for a Lawful Permanent Resident status the applicant must be 18 years of age or older and have had their permanent residency for 5 years. If married to a U.S. citizen then they have to be a permanent resident for 3 years and be married to the U.S. citizen spouse for 3 years. The Citizenship Coordinator at Township High School District 214 Community Education Department helps clients fill out the N-400 application for Naturalization, by appointment only. In addition to applying for citizenship, Illinois Township High School District 214 offers free citizenship classes at various locations throughout the northwest suburbs.



DEAF-BLIND SERVICES

**DEAF BLIND
INFORMATION**

Hadley School for the Blind

700 Elm Street
Winnetka, IL 60093-2554
800-323-4238 Toll Free 847-446-8111 847-446-0855 FAX
E-mail: info@hadley.edu Website: www.hadley-school.org



Helen Keller National Center
For Deaf-Blind Youths and Adults

Helen Keller National Center

141 Middle Neck Road
Sands Point, NY 11050
516-944-8900 extension 253 V/TTY 516-944-8908 VP
E-mail: hkncinfo@hknc.org Website: www.hknc.org



Chicago Lighthouse for People who are Blind or Visually Impaired

1850 West Roosevelt Road
Chicago, IL 60608-1298
312-666-1331 312-666-8874 TTY 312-243-8539 FAX
Website: www.thechicagolighthouse.org



Philip J. Rock Center & School

818 Du Page Boulevard
Glen Ellyn, IL 60137
800-771-1158 (Toll Free) 630-790-2474 V 630-790-4893 FAX 800-771-1232 TTY (Toll Free)
Website: www.project-reach-illinois.org
Michelle Clyne-Chicago/Northeast Illinois, Illinois Deaf-Blind Specialist 630-790-2474
E-Mail: michelleclynes@sbcbglobal.net



ENTERTAINMENT



CINEMA

CIMI-Chicago Institute for the Moving Image

1610 Highland Ave., #180
Chicago, IL 60660
847-332-CIMI (2464) V/TTY 847-332-2463 FAX

THEATERS

Bailiwick Artists (DBA)

1229 West Belmont Avenue
Chicago, IL 60657
773-883-1090 773-883-2017 FAX
E-Mail: Bailiwick@Bailiwick.org Website: www.bailiwick.org/

(The) Celtic Knot Public House

626 Church Street
Evanston, IL 60201
847- 864-1679 (Call to request an interpreter)
E-mail: elizjb@aol.com (Liz Bartlow-Breslin) Website: www.celticknotpub.com

De Paul's Merle Reskin Theater

60 East Balbo
Chicago, IL 60605
312-922-1999 773-325-7975 TTY 773-796-7967 FAX
Website: <http://theatreschool.depaul.edu/>

Marriott Lincolnshire Theater

ASL Box Office (A program sponsored by Peter Cook Productions)
10 Marriott Drive
Lincolnshire, IL 60069
847-634-0200 847-634-7022 FAX (Request seating in the ASL section)
E-Mail: ASLboxoffice@aol.com Website: <http://www.marriottheatre.com>

Victory Gardens Theater

2257 N. Lincoln Ave.
Chicago, IL 60614
773-871-3000 773-871-0682 TTY
E-mail: tickets@victorygardens.org Website: <http://www.victorygardens.org>

MOVIE INFORMATION

InSight Cinema

Closed Captioned Movie Listings
2800 28th St., Ste. 380
Santa Monica, CA 90405
E-mail: staff@insightcinema.org Website: www.insightcinema.org

Marcus Theatres Film Department

Anne Sampson, Booking Assistant, Sub-Run Film Booker
Addresses and information regarding particular theatres can be found on the following website:
E-Mail: annesampson@marcustheatres.com Website: www.marcustheatres.com

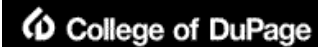


**EDUCATION
COLLEGES/LITERACY PROGRAMS/UNIVERSITIES
LOCAL SCHOOLS IN ILLINOIS**



Anixter Center Literacy Classes for the Deaf

Free Classes: Reading, math, language, introduction to computers
2032 N. Clybourn Ave.
Chicago, IL 60614
773-929-8200 ext. 265 773-929-3779 TTY 773-929-3244 FAX
E-Mail: AskAnixter@anixter.org Website: <http://www.anixter.org>



**College of DuPage
Office of Special Student Services
Berg Instructional Center (IC)
Room 2123/2125**

425 Fawell Blvd.
Glen Ellyn, IL 60137
630-942-2306 630-942-4260 630-858-9692 TTY
Katie Ricketts, Coordinator
E-mail: Ricketts@cdnet.cod.edu Website: <http://home.cod.edu/>



College of Lake County

College of Lake County (CLC)

19351 W. Washington St.
Grayslake, IL 60030-1198
Karen Adams, Disabilities Svc Spc/Sign Lang Office for Students with Disabilities, L 115
847-543-2000 V 847-543-2454 V or 847-223-6601 ext. 2474 V 847-223-0134 TTY
E-mail: kadams@clcillinois.edu Website: www.clcillinois.edu



Columbia College

600 S. Michigan Ave.
Chicago, IL 60605
312-344-8295 V or 312-344-8134 V
312-344-8078 TTY 312-344-8005 FAX
E-mail: ssnook@colum.edu Website: www.colum.edu

Elgin Community College

1700 Spartan Drive, SRC 108 G
Elgin, IL 60123

Director of Disability Services

Barbara Busse 847-214-7417
E-Mail: bbusse@elgin.edu
847-697-1000 847-214-7220 847-214-7392 TTY

Assistant Director of Learning Centers

Joachim Bullacher 847-214-6924
E-mail: jbullacher@elgin.edu

EDUCATION
COLLEGES/LITERACY PROGRAMS/UNIVERSITIES
LOCAL SCHOOLS IN ILLINOIS (continued)



DePaul University

Office of Students with Disabilities (OSD)

Lincoln Park

2250 N. Sheffield, Room 370

312-362-8000 or 773-325-1677 773-325-7296 TTY 773-325-3720 FAX

Chicago, IL 60614

E-Mail: osd@depaul.edu *Websites:* www.depaul.edu or <http://studentaffairs.depaul.edu/studentswithdisabilities>



Harper College

Access and Disability Services (ADS)

1200 W. Algonquin Rd., Bldg. D, Room D119

Palatine, IL 60067-7398

847-925-6266 Voice 847-925-6011 TTY 847-925-6267 FAX

Marcie Sacks-Botto, Counselor

E-Mail: msacksbo@harpercollege.edu *Website:* www.harper.cc.il.us



Illinois State University

Disability Concerns

350 Fell Hall, Campus Box: 1290

Normal, IL 61790-1290

309-438-5853 309-438-8620 TTY 309-438-7713 FAX

E-mail: ableisu@ilstu.edu *Website:* www.ilstu.edu



McHenry County College

8900 U.S. Hwy. 14

Crystal Lake, IL 60012-2738

Beverly Albright, Special Needs Coordinator, Room A257

815-455-8676 or 815-455-8766 815-455-7237 TTY 815-479-7836 FAX

E-mail: balbrigh@mchenry.edu *Website:* www.mchenry.edu



Northeastern Illinois University (NEIU)

5500 North St. Louis Avenue, HELP PROGRAM, A-119

Chicago, IL 60625

773-442-5495, 5496 or 5497 V 773-442-5499 TTY/FAX

Dr. Victoria Amey-Flippin, Director of Accessibility Center Office

E-mail: vamy-flippin@neiu.edu *Website:* www.neiu.edu

Northern Illinois University (NIU)

Center for Access-Ability Resources (CAAR)

Health Services Bldg., Fourth floor

DeKalb, IL 60115-2879

815-753-1303 V/TTY 815-753-9570 FAX

Ms. Nancy Kasinski, Director Health Services 815-753-9734 V/TTY

E-Mail: nancyk@niu.edu *Website:* www.niu.edu/caar

EDUCATION
COLLEGES/LITERACY PROGRAMS/UNIVERSITIES
LOCAL SCHOOLS IN ILLINOIS (continued)



Community College (OCC)

Learning Center, Room 2400

1600 E. Golf Rd.

Des Plaines, IL 60016-1268

847-635-1600 V 847-635-1759 V

Teresa O'Sullivan, Special Needs Coordinator

E-Mail: tosulliv@oakton.edu Website: www.oakton.edu



Roosevelt University

Chicago Campus

Office of Disability Services (DS), HCC 310

430 S. Michigan Ave.

Chicago, IL 60605

312-341-3500 312-341-3810 312-341-2488 FAX

Nancy Litke, Director

Websites: www.roosevelt.edu or www.roosevelt.edu/dss/default.htm (Disability Services)

Schaumburg Campus

Office of Disability Services (DS), Room 113/112

1400 N. Roosevelt Blvd.

Schaumburg, IL 60173

847-619-8846/7978 847-619-7300

Websites: www.roosevelt.edu or <http://www.roosevelt.edu/dss/default.htm> (Disability Services)



Southern Illinois University (Carbondale)

DSS SIUC

Woody Hall, B-150

Carbondale, IL 62901

Mail code 4705

618-453-5738 618-453-5700 FAX 618-453-2293 TTY

Websites: www.siu.edu or www.siu.edu/~dss/ and http://www.siu.edu/~dss/Interpreting_Captioning.htm

E-mail: DSStsiu@siu.edu



Triton Community College

Center for Students with Disabilities (CSD), Room R203

Deborah Ford, Director- Center for Students with Disabilities

E-mail: dford@triton.edu

2000 Fifth Avenue

River Grove, IL 60171

708-456-0300 ext. 3854 708-456-0991 TTY 708-583-3121 FAX

Website: www.triton.edu E-Mail: triton@triton.cc.il.us

**EDUCATION
COLLEGES/LITERACY PROGRAMS/UNIVERSITIES
LOCAL SCHOOLS IN ILLINOIS (continued)**

University of Illinois at Chicago (UIC)

Office of Disability Services
1200 W. Harrison, Room 1190 SSB (MC 321)
Chicago, IL 60607
312-413-2183 312-413-0123 TTY 312- 413-7781 FAX
Website: www.uic.edu E-mail: drc@uic.edu



Where futures take shape

Waubonsee Community College

Access Center for Students with Disabilities
Sugar Grove Campus, Collins Hall, Rm. 118
Route 47 at Waubonsee Dr.
Sugar Grove, IL 60554-9454
630-466-7900 ext. 2564 630-466-4649 TTY/FAX
Website: www.wcc.cc.il.us E-mail: accesscenter@waubonsee.edu



COLLEGES/UNIVERSITIES OUT-OF-STATE

**Additional college and career programs for deaf students can be found on the web.
Internet Publication on the World Wide Web --
<http://gri.gallaudet.edu/ccg/index.html>**

California State University at Northridge, (CSU)

National Center on Deafness
18111 Nordhoff Street
Chisholm Hall, Mail Drop 8267
Northridge, CA 91330-8267
818-677-2054 V/TTY 818-677-7192 FAX
Website: www.csun.edu/ncod/ E-mail: ncod@csun.edu



Gallaudet University

800 Florida Avenue, N.E.
Office of Admissions, Chapel Hall
Washington, DC 20002
800-995-0550 TTY/V 202-651-5750 V/TTY
AIM: *GUAdmissions* E-Mail: admissions.office@gallaudet.edu
Usherla Deberry, Midwest Recruiter E-mail: guacmidwest@gallaudet.edu AIM: *GUMidwest*
Website: www.gallaudet.edu

COLLEGES/UNIVERSITIES OUT-OF-STATE (continued)



Rochester Institute for the Deaf (RIT)

National Technical Institute for the Deaf (NTID)

52 Lomb Memorial Dr.

Rochester, NY 14623-5604

585-475-6400 TTY and Voice 585-475-5978 FAX

E-mail: ntidmc@rit.edu Website: www.ntid.rit.edu

Admissions

Rochester Institute of Technology

NTID Office of Admissions

Lyndon Baines Johnson Building

52 Lomb Memorial Drive

Rochester, New York 14623-5604

585-475-6700 TTY and Voice

E-mail: NTIDAdmissions@rit.edu AOL IM: *NTIDatRIT* (Chat live with Admissions)

866-644-6843 Toll free TTY and Voice 585-475-2696 FAX

Website: www.ntid.rit.edu



Saint Paul College, Community & Technical College

Shai Wise, Disability Coordinator

Enrollment Services, Room 155

235 Marshall Avenue

St. Paul, MN 55102

651-846-1600 or 651-846-1547 651-846-1703 FAX 800-227-6029 (Toll Free) 651-846-1548 TTY

Websites: www.saintpaul.edu or www.saintpaul.edu/students/services/disability/index.aspx



SWCID of Howard College

South West Collegiate Institute for the Deaf (Texas)

John Green, Dir. College Relations, Ext. 227

3200 Avenue C

Big Spring, TX 79720

432-264-3700 V/TTY 432-264-3729 FAX

Website: www.howardcollege.edu/swcid/



University of Iowa

3100 Burge Hall

Iowa City, IA 52242

319-335-1462 V/TTY 319-335-1498 or 1468 TTY 319-335-3973 FAX

E-mail: sds-information@uiowa.edu Website: <http://www.uiowa.edu/~sds/>



University of Wisconsin MILWAUKEE

UWM Student Accessibility Center

Mitchell Hall, Room 112

P.O. Box 413

Milwaukee, WI 53201-0413

414-229-6287 V/TTY 414-229-2237 FAX

E-Mail: Cassie Manuel – csmmanuel@uwm.edu Website: <http://www4.uwm.edu/sac/index.html>



TRADE AND TECHNICAL SCHOOLS

ADGA Academy of Dog Grooming Arts

The Academy of Dog Grooming Arts

1742 West Algonquin Rd.

Arlington Heights, IL 60005

800-333-9034 or 847-454-7300 847-454-7305 FAX

E-Mail: groomingschool@aol.com Website: www.academyofdoggrooming.com



Empire Beauty School

264 W. Rand Rd.

Arlington Heights, IL 60004-3145

847-253-3015

Haskana Institute of Hair Design

341 West Northwest Highway

Palatine, IL 60067

847-934-0190 847-934-7464 FAX

E-mail: haskana@aol.com Website: <http://www.haskana.com>

Kendall College

Riverworks Chicago Campus

900 N. North Branch Street

Chicago, IL 60622

866-667-3344 or 312-752-2000

Website: www.kendall.edu



Universal Technical Institute (UTI)

A Branch Campus of UTI of Arizona, Inc.

601 Regency Dr.

Glendale Heights, IL 60139

Toll Free: 877-201-2555

Contact person: Dave Jones 630-307-9707

E-Mail: djones@uticorp.com Website: www.uticorp.com



Wilton Industries

The Wilton School of Cake Decorating

2240 West 75th Street

Woodridge, IL 60517

800-794-5866 or 630-963-1818 V

630-963-7196 or 888-824-9520 FAX

E-Mail: info@wilton.com Websites: www.wilton.com and <http://www.wilton.com/classes/index.cfm>

REALTIME COMPUTER-AIDED CAPTIONING

CART (Communication Access Realtime Translation)



Caption First, Inc.

Pat Graves, President

P.O. Box 3066

Monument, CO 80132

877-825-5234 National Number 719-481-9834 Direct 719-487-8432 FAX

E-mail: info@captionfirst.com Website: www.captionfirst.com



Chicago Area Interpreter Referral Service - (CAIRS)

150 North Wacker Drive, Suite 1310

Chicago, IL 60606

312-895-4300 Voice

312-895-4320 TTY/VP 312-895-4313 FAX

E-Mail: CAIRS@aol.com Website: www.CAIRS.net



Illinois Court Reporters Association (ILCRA)

Nancy C. Davis, Executive Director

Illinois Court Reporters Assn.

41 SW Crescent Drive

Mt. Vernon, IL 62864

800-656-2467

E-Mail: ilcraoffice@aol.com Website: www.ilcra.org/cart.htm

National Court Reporters Association (NCRA)

8224 Old Courthouse Road

Vienna, Virginia 22182-3808

800-272-6272 703-556-6289 TTY 703-556-6291 FAX

Website: <http://www.ncraonline.org/>

TypeWell

E-Mail: infocontact5@typewell.com Website: www.typewell.com

EMPLOYMENT & JOB TRAINING ASSISTANCE (continued)



Jewish Vocational Services (JVS)

Interpreting Services Department

1156 Shure Drive, Suite 181

Arlington Heights, IL 60004

224-625-2751 847-392-7916 TTY

E-mail: mickibaron-gerstein@jvschicago.org Website: www.jvschicago.org

ILLINOIS DIVISION OF VOCATIONAL REHABILITATION SERVICES- DHS/DRS

Cook County

Deisy Selgado, Rehab. Counselor for the Deaf, RCD

DHS/DRS

6200 N. Hiawatha Ave., Suite 300

Chicago, IL 60646

773-794-4800 V 773-440-8997 VP 773-794-4830 FAX 888-440-8997 TTY

E-mail: deisy.salgado@illinois.gov

Greg Hill, DRS Transition Specialist

NSSEO/DHS/DRS

500 S. Plum Grove Rd.

Palatine, IL 60067

847-485-2291 V 847-463-8115 TTY 847-485-2295 FAX

E-Mail: GHill@NSSEO.org

Karie Frazier, Rehab. Counselor for the Deaf, RCD

DHS/DRS

715 W. Algonquin Rd., Suite A

Arlington Heights, IL 60005

847-758-3483 V 846-614-2380 VP 888-614-2380 TTY 847-758-3473 FAX

E-Mail: karie.frazier@illinois.gov

Michael Parvis, Deafblind Specialist

DHS/DRS

100 W. Randolph, Suite # 5-300

Chicago, IL 60601

312-814-5372 V 888-440-8995 TTY 312-814-2378 FAX

E-Mail: joseph.parvis@illinois.gov

Elgin (McHenry County Addresses)

Joseph O'Donnell, Rehab. Counselor for the Deaf RCD

DHS/DRS

452 N. McLean Blvd., 2nd Flr.

Elgin, IL 60123

847-931-2360 V 847-931-2380 TTY

E-Mail: joseph.O'Donnell@illinois.gov

**ILLINOIS DIVISION OF VOCATIONAL REHABILITATION SERVICES
DHS/DRS (continued)**

Lake County

No RCD Counselor appointed to date

2740 W. Grand Ave.
Waukegan, IL 60085
847-244-8474 V 847-244-4444 VP 888-460-5146 TTY 847-244-8449 FAX

Client Assistance Program (CAP)

Cathy Meadows, CAP representative
100 N. First Street, 1st Floor West
Springfield, IL 62702-5197
800-641-3929 V/TTY 217-782-5375 TTY/V 217-524-1790 FAX
E-Mail: dhs.cap@illinois.gov Website: <http://www.dhs.state.il.us/page.aspx?item=37637>

GOVERNMENTAL SERVICE AGENCIES



State of Illinois

Secretary of State, Cyber Drive Illinois, Division of Motorized Vehicles (DMV)

Driver License Issuance for Hearing Impaired Persons
217-785-1440 or 888-261-5238 (TTY & NexTalk) to arrange for a sign language interpreter
Driver Services: 888-261-5238 TTY
Website: http://www.cyberdriveillinois.com/services/persons_with_disabilities/hearingimpaired.html

State of Illinois

Illinois Deaf and Hard of Hearing Commission (IDHHC)

1630 South Sixth Street
Springfield, IL 62703
217-557-4495 V/TTY 217-557-4487 VP 877-455-3323 V/TTY 217-557-4492 FAX
Website: <http://www.idhhc.state.il.us>

Social Security Administration

215 S. Elmhurst Road
Prospect Heights, IL 60070
847-222-1877 800-222-9338 TTY
Website: www.ssa.com

INDEPENDENT LIVING SERVICE AGENCIES

Access Living of Metropolitan Chicago

115 West Chicago Avenue

Chicago, IL 60610-3209

312-640-2100 V 312-640-2101 FAX 312-640-2102 TTY

Toll free phone numbers 800-613-8549 V 888-253-7003 TTY

TTY Numbers-General Information 312-253-7002; Youth/Education Team 312-253-7029

E-Mail: generalinfo@accessliving.org or dwhitmore@accessliving.org

Website: www.accessliving.org



Community Alternatives Unlimited

**A Case management Agency Serving the North Side of Chicago
and the Northern Suburbs of Cook and Lake Counties**

8765 W. Higgins, Suite 300

Chicago, IL 60631

773-867-4000 773-867-4168 TTY 773-867-4165 FAX

Website: <http://www.cau.org/>

Community Alternatives Unlimited (CAU) is a private not-for-profit organization, incorporated in the state of Illinois as a 501(c)3. CAU is the first case management agency in Illinois that provides independent case management services to individuals with a wide range of disabilities, including developmental disabilities, mental health needs, hearing, visual and physical impairments. CAU provides case management services to individuals with developmental disabilities, mental health needs, and child welfare challenges. They can help with living arrangements and opportunities for work. They can help with financial assistance and entitlement eligibility through the Social Security Administration, public aid and the Illinois Department of Human Services.

Du Page Center for Independent Living (DCIL)

739 Roosevelt Road

Building 8, Suite 109

Glen Ellyn, IL 60137

630-469-2300 V/TTY 630-960-9687 Direct TTY 630-469-2605 VP 630-469-2606 FAX

Julie Ann Chavez, Deaf Services Coordinator

E-Mail: Julie_dupagecil@sbcglobal.net Website: <http://www.glen-ellyn.com/dcil/>

Lake County (LCCIL)

377 North Seymour Avenue

Mundelein, IL 60060

847-949-4440 V 866- 929-9567 VP 847-949-0641 TTY 847-949-4445 FAX

E-Mail: Karen@lccil.org Website: <http://www.lccil.org/>



Progress Center for Independent Living

7521 Madison Street

Forest Park, IL 60130

708-209-1500 708-209-1826 TTY 708-209-1735 FAX 708-209-1826 VP

Carol Nemecek-Kowalski, Deaf Services Advocate

E-Mail: cnemecek@progresscil.org or E-Mail: info@progresscil.org Website: www.progresscil.org



INTERPRETER SERVICES-ILLINOIS AND WISCONSIN



Chicago Area Interpreter Referral Service - (CAIRS)

150 North Wacker Dr., Suite 1310
Chicago, IL 60606
312-895-4300 312-895-4320 VP/TTY 312-895-4313 FAX
E-mail: INFO@CAIRS.NET Website: www.CAIRS.net



Chicago Hearing Society (CHS)

2001 N. Clybourn Ave., Suite 202
Chicago, IL 60614-4036
773-248-9121 ext. 311, 312 773-248-9174 TTY 773-248-9173 FAX
312-939-8999 Emergency Pager Number
E-mail: AskCHS@anixter.org E-mail: chsinterp@anixter.org Website: www.chicagohearingsociety.org



Deaf Communication by Innovation

Mail: P.O. Box 13246
Chicago, IL 60613
Office: 3711 N. Ravenswood, Suite 144
Chicago, IL 60613
773-857-7709 V 888-235-1754 TTY 773-857-6913 VP 888-235-1754 FAX
AIM/YIM: DCIFrontDesk E-Mail: info@deafcomm.net Website: www.DeafComm.net

Illinois Deaf and Hard-of-Hearing Commission- IDHHC

Sign Language Interpreter information is listed on the IDHHC website.
Website: www.idhhc.state.il.us/interpreter/interpreter.htm



Southern Wisconsin
Interpreting and Translation Services

SWITS-Southern Wisconsin Interpreting & Translation Services, LLC

P.O. Box 196
Delavan, WI 53115
262-740-2590 V/TTY 262-740-2592 FAX 262-215-156 9 (after hours)
E-Mail: southern@swits.us Website: www.swits.us

Visual Language Interpreting

1039 Woodfield Road
Schaumburg, IL 60173
630-785-2455 630-785-2527 TTY
E-Mail: info@vli-dc.com E-Mail: customerservice@vli-dc.com Website: www.vli-dc.com

LEGAL ASSISTANCE

Cook County Court Interpreters

Office of Interpreter Services

2650 California Ave., 4th floor
Chicago, IL 60608
773-869-3210 773-869-3213 TTY 773-869-3242 FAX

Lake County Circuit Court Interpreters

18 N. County Street
Waukegan, IL 60085
847-377-3600 V 847-360-2975 TTY
847-634-3733 TTY Juvenile Services 847-625-7220 TTY City Clerk 847-625-2783 TTY Adult Services
E-mail: courts@lakecountyil.gov

Legal Clinic for the Disabled

448 E. Ontario St.
Chicago, IL 60611
312-908-4463

Midwest Center on Law and the Deaf (MCLD)

P.O. Box 804297
Chicago, IL 60680
800-894-3653 800-894-3654 TTY 312-726-7182 FAX
E-Mail: mclld@mclld.org *Website:* www.mclld.org

Equip for Equality (Legal Services for Deaf Individuals)

Howard Rosenblum, Esq.

20 North Michigan Ave., Suite 300
Chicago, IL 60602
Website: www.equipforequality.org
800-537-2632 800-610-2779 TTY 312-341-0295 FAX

MEDICAL & MENTAL HEALTH ASSISTANCE



HOSPITALS



Advocate Good Shepherd Hospital-Barrington

450 West Highway 22
Barrington, IL 60010
847-381-9600 Main number
To arrange interpreter services prior to a hospital visit, inpatient or outpatient,
Contact the Patient Relations Department at the following numbers:
847-842-4875 847-381-7682 TTY 847-842-4420 FAX
E-mail: Donna.Johnson@advocatehealth.com

Centegra Health System

Route 31 & Bull Valley
McHenry, IL 60050
815- 344-5000 **Use Relay Service-- Request Guest Services Department**
Website: <http://centegra.org/>

HOSPITALS (continued)

Centegra Health System

4201 W. Medical Center Dr. 60050

McHenry, IL 60050

815-344-5000 Use Relay Service-- Request Guest Services Department

Website: <http://centegra.org/>

Centegra Health System

3701 Doty Road

Woodstock, IL 60098

815-338-2500 Use Relay Service-- Request Guest Services Department

Website: <http://centegra.org/>



Children's Memorial Hospital

Where kids come first.

Children's Memorial Hospital

(Fullerton and Lincoln Ave.)

2300 Children's Plaza

Chicago, IL 60614-3394

800-KIDSDOC

773-880-4000 ext. 2212 Manager of Interpreting Services or Administrative Coordinator

Condell Medical Hospital

801 S. Milwaukee Ave.

Libertyville, IL 60048

847-362-2900

Evanston Hospital

2650 Ridge Ave.

Evanston, IL 60201

847-570-2000 847-570-2002 Service Excellence Department

Contract with CHS Interpreter Referral Agency

Glenbrook Hospital

2100 Pfingsten Rd.

Glenview, IL 60025

847-657-5800

Highland Park Hospital

777 Park Avenue West

Highland Park, IL 60035

847-432-8000 847-480-3919 Service Excellence Department

Resurrection Health Care

Holy Family Medical Center

100 N. River Rd,

Des Plaines, IL 60016

847-297-1800 or 847-297-1800 ext. 2112

Website: www.reshealth.org

HOSPITALS (continued)



Lutheran General Hospital

1775 W. Dempster Street

Park Ridge, IL 60068

847-723-6011 847-723-8117 TTY (Patient Relations Department-Interpreter Requests)

Emergency room only 847-723-7093 TTY

Website: www.advocatehealth.com

Northwest Community Hospital

800 W. Central Road

Arlington Heights, IL 60005

847-618-1000 847-618-7953 (Interpreter Requests)

Website: www.nch.org

Resurrection Hospital

7435 West Talcott Ave.

Chicago, IL 60631

773-792-9969 773-594-8330 TTY

Website: http://resurrectionmedicalcenter.reshealth.org/sub_rmc/about/hospital_facts.cfm



St. Francis Hospital

355 Ridge Ave.

Evanston, IL 60202

847-316-4000 847-316-4000 TTY

Website: http://saintfrancishospital.reshealth.org/sub_sfh/default.cfm



Shriner's Hospital

2211 N. Oak Park Ave.

Chicago, IL 60707

773-622-5400 773-385-5453 FAX 773-385-5419 TTY

Website: www.shrinershq.org/hospitals/chicago



MEDICAL FACILITIES & SERVICES

ACCESS PROGRAM

Mount Sinai Hospital, Deaf Access Program (DAP)

1501 S. California Ave.

Chicago, IL 60608

773-257-5125 773-257-6289 TTY/VP 773-257-2124 FAX

Teri Hedding, Manager Deaf Access Program

E-Mail: hedt@sinai.org

MEDICAL FACILITIES & SERVICES (continued)

Advocate Medical Group

825 E. Golf Rd.

Arlington Heights, IL 60005

847-640-9180 847-640-4426 TTY 847-640-4450 FAX

Website: www.advocatehealth.com

Anixter Center-ACCESS

2020 North Clybourn Ave.

Chicago, IL 60614-4004

773-404-5277 773-404-7486 TTY

Dr. Gary Kaufman (Doctor who signs)

Health First Medical Centers

2655 W. Peterson Ave.

Chicago, IL 60659

773-257-5125 773-257-6289 TTY

Mount Sinai Hospital, Deaf Access Program (DAP)

1501 S. California Ave.

Chicago, IL 60608

773-257-5125 773-257-6289 TTY/VP 773-257-2124 FAX

Teri Hedding, Manager

E-Mail: hedt@sinai.org

Dr. David Ebert (Doctor who signs)

773-257-6730 773-257-5040 TTY 773-257-4775 FAX

Peterson Family Health Center -ACCESS

2655 West Peterson Ave.

Chicago, IL 60659

773-271-8880 773-271-7730 TTY

Website: www.sinai.org

Russo Family Health Center-ACCESS

245 S. Gary Ave., Suite 200

Bloomington, IL 60108-2228

630-893-5230 630-893-8792 TTY

Touhy Health Center-ACCESS

2901 W. Touhy Ave.

Chicago, IL 60645-2937

773-793-7350

Metrodocs Family Practice Physicians in Mt. Prospect

Dr. Stephen Sproul

Staff Interpreter—Lisa Kivland

431 Lakeview Court, Suite D

Mt. Prospect, IL 60056

847-296-3040 847-296-5546 FAX

MENTAL HEALTH SERVICES



Addiction Recovery for the Deaf (ARD)

2001 N. Clybourn Ave., Suite 401
Chicago, IL 60014-4036
Leslie Thomas or Anthony Pratt, *E-Mail:* LThomas@anixter.org
Anthony Pratt 773-549-0208 Ext. 233
773-227-8530 773-227-8562 TTY 773-227-8569 FAX
Website: <http://www.anixter.org/ard>

Advocate Metro Outreach

Advocate Illinois Masonic Medical Center, Deaf and Hard of Hearing Program
Lynn Walter, Intensive Case Manager
Behavioral Health Services
938 West Nelson Street
Chicago, Illinois 60657
773-296-3220 773-296-3737 TTY/24 Hour Crisis TTY 773-296-3229 IMMC VP 773-296-3226 FAX
630-275-5555 Good Samaritan Hospital VP
E-Mail: IMMC-DHOH-Program@advocatehealth.com *Website:* www.advocatehealth.com/deaf

Alexian Brothers Northwest Mental Health Center

3350 Salt Creek Lane, Suite # 114
Arlington Heights, IL 60005
847-952-7460 847-222-1754 FAX
Website: MentalHealthCenter@alexian.net

Jewish Family & Community Services

5150 Golf Rd.
Skokie, IL 60077
847-568-5200 847-568-5240 TTY 847-568-5250 FAX
Website: www.jfcschicago.org

Mental Health and Deafness Resources (MH&DR), Inc. Deaf & Hard of Hearing Inpatient Psychiatric Program

Scott Nolan Hospital
555 Wilson Lane
Des Plaines, IL 60016
847-212-0672 Dr. Judy Kahn 847-820-4126 pager
847-509-8260 ext. 224 Gail Fisher
Website: www.mentalhealthanddeafness.org/hospital.html

Mental Health and Deafness Resources (MH&DR), Inc.

614 Anthony Trail
Northbrook, IL 60062
847-509-8260 ext. 224 847-509-8257 TTY 847-509-8157 FAX
Website: <http://mentalhealthanddeafness.org>

Illinois Department of Human Services

Division of Mental Health, Statewide Coordinator of Deaf and Hard of Hearing Services

4200 North Oak Park Avenue
Chicago, Illinois 60634
773-794-5560 773-794-3738 TTY 773-794-5557 FAX
Website: <http://www.idhhc.state.il.us/stateLocal/stateAgencies.htm>

MENTAL HEALTH SERVICES (continued)

Thresholds Bridge

4101 North Ravenswood

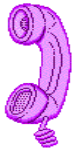
Chicago, IL 60613

888-99-REHAB (Main number) or 773-572-5500

Herminio Cardona, Program Director

773-989-8992 or 773-537-3270 773-880-6263 TTY 773-572-5420 FAX 773-989-8547 VP

E-Mail: Thresholds@Thresholds.org Website: www.thresholds.org



CRISIS HOTLINE NUMBERS—TTY ACCESS

A Safe Place/Lake County Crisis Center: 24-hour crisis line 847-249-4450 847-249-6557 TTY

AIDS hotline: 1-800-243-7889 TTY

Battered Women's Shelter: 708-485-5254 (Main Hotline Number) 708-485-5257 V/TTY

Domestic Violence Help Line: 877-863-6338 877-863-6339 TTY

Website: http://www.chicagohearingsociety.org/Programs/Domestic_violence.htm

Lake County Council Against Sexual Assault (LaCASA): 24-hour hot line 847-872-7799 847-244-1367 TTY

Rape Victim Advocates (RVA): 312-443-9603 888-293-2080 Crisis Hotline 312-935-3401 TTY

312-443-9602 FAX E-mail: info@rapevictimadvocate.org Website: www.rapevictimadvocates.org/

Runaway and Homeless Person's Shelter—all ages: 800-999-9999 800-999-9915 TTY

Sarah's Inn, Domestic Violence

Mailing Address:

101 Madison Streets, Suite 300

Oak Park, IL 60302

24 hour crisis hotline 708-386-4225 V

708-386-3305 708-386-3305 VP 708-386-3687 TTY or 773-261-5611 TTY 708-386-2657 FAX

E-mail: sarahsinn@sarahsinn.org Website: www.sarahsinn.org

Services Address:

5846 W. Madison Street

Chicago, IL 60644

NEWSLETTERS & LISTSERVS

Deaf Illinois Network

P.O. Box 13246

Chicago, IL 60613

Website: <http://deafillinois.com/>

(The) Chicago Deaf and Hard of Hearing Cultural Center

Website: www.embracedeafculture.org E-mail: cdhhcc@yahoo.com



Low Incidence Cooperative Agreement (LICA)

Rebecca Streit, Executive Director

1601 Feehanville Dr., Suite 400

Mt. Prospect, IL 60056-6016

847-803-9444 Voice 847-803-9444 VP 847-803-9472 TTY 847-803-9480 FAX

Website: <http://www.lica.k12.il.us/> E-Mail: BSTreit@lica.k12.il.us

NEWSLETTERS & LISTSERVS (continued)



Laurent Clerc National Deaf Education Center

Gallaudet University

800 Florida Ave., N.E.

Washington, DC 20002

202-651-5031 Voice 202-651-5636 TTY 202-651-5109 FAX

E-Mail: ISCS.ClercCenter@gallaudet.edu Website: <http://clerccenter.gallaudet.edu/InfoToGo/index.html>



TOWNSHIP
OF SCHAUMBURG

Schaumburg Deaf Services—Deafline Newsletter

C/o Sarita Phadke

One Illinois Blvd.

Hoffman Estates, IL 60169-3314

847-884-0030 Voice 847-884-1560 TTY 847-884-0039 FAX

E-Mail: sphadke@schuamburgtownship.org or disabled@schaumburgtownship.org

Website: www.schaumburgtownship.org



ORGANIZATIONS/CLUBS



Association of Late-Deafened Adults (ALDA)

Chicago Chapter

P.O. Box 785

Bedford Park, IL 60499

Website: <http://www.deafvision.net/alda-chicago/>

Alexander Graham Bell Association

Illinois Chapter

180 Hansen Court

Woodale, IL 60191

E-mail: info@agbellil.org or President@agbellil.org

Website: <http://www.agbellil.org> (Illinois) Website: <http://www.agbell.org> (National)

Aurora Club of the Deaf (ACD)

Aurora, IL 60505

E-Mail: sccajgm@comcast.net Ken Cavanaugh, Board of Director Website: <http://n-ski.com/ACD/acd.htm>



Center on Deafness

3444 W. Dundee Rd.

Northbrook, IL 60062

847-559-0110 847-559-9493 TTY 847-559-8199 FAX

E-Mail: Bonnie Simon, bsimon@centerondeafness.org

Website: <http://www.centerondeafness.org/>

ORGANIZATIONS/CLUBS (continued)

Chicago Club of the Deaf (CCD)

P.O. 411318
Chicago, IL 60641
Website: <http://www.chicagoclubdeaf.org/>

Chicagoland Black Deaf Advocates (CLBDA)

P.O. Box 7840
Chicago, IL 60680-7840
E-mail: president1@clbda.org Website: www.clbda.org

Cochlear Americas Hear Now And Always

Good Shepherd Hospital
450 W Highway 22
Barrington, IL 60010
Website: <http://www.cochlearamericas.com/>

Deaf Adult Education Access Program (DAEAP) Immigrant Deaf Services

(Serving the needs of Chicago's Deaf Immigrants since 1996)
Northwest Church of Christ
4602 N. Kilbourn Avnue
Chicago, IL 60630
E-Mail: dbekiri7daeap@yahoo.com Website: <http://www.deaac.org/daeap.htm>

Deaf European American Association of Chicago (DEAAC)

3032 N. New England
Chicago, IL 60634
773-745-9788 V/TTY/FAX/VP
E-Mail: dbekiri7daeap@yahoo.com or Dima Gorbachev 773-472-9316 VP Website: <http://www.deaac.org/>

Deaf Illinois Network

P.O. Box 13246
Chicago, IL 60613
Website: <http://deafillinois.com/>

DUPPIES (Deaf and Hard of Hearing Professionals Club)

Contact person: Michael Berger
E-Mail: mberger641@aol.com or E-mail: Duppiesnite@aol.com
Yahogroups list serv: duppies-subscribe@yahoogroups.com

Easter Seals

233 South Wacker Drive, Suite 2400
Chicago, IL 60606
312-726-6200 or 800 221-6827 312-726-4258 TTY 312-726-1494 FAX
Website: www.easter-seals.org

Equip for Equality (EFE)

Northeastern Illinois
20 North Michigan Avenue, Suite 300
Chicago, IL 60602
800-537-2632 or 312-341-0022 800-610-2779 TTY 312-341-0295 FAX
E-Mail: contactus@equipforequality.org Website: www.equipforequality.org

ORGANIZATIONS/CLUBS (continued)

Hearing Loss Association of America

(Formerly Self Help for Hard of Hearing People (SHHH))

Illinois Cochlear Implant Chapter

6316 Tamiami Drive

Downers Grove, IL 60516

E-Mail: benioff0@gmail.com, Hanna Benioff Website: <http://www.illinoisci.com/index.html>

Hearing Loss Link

2001 N. Clybourn Ave., 2nd Flr.

Chicago, IL 60614

773-248-9121 773-248-9174 TTY 773-248-9176 FAX

Website: www.hearinglosslink.org



Illinois Association for the Deaf (IAD)

P.O. Box 1275

Oak Park, IL 60304-1275

Contact person: Michael K. Berger

773-237-1877 VP

E-Mail: info@iadeaf.org Website: www.iadeaf.org

Illinois Children of Deaf Adults (CODA)

Website: <http://www.illinoiscodacom.com>

Illinois Deaf Golfers Association (IDGA)

P.O. Box 59856

Schaumburg, IL 60159

E-Mail: secretary@ildga.org Website: www.ildga.org



Illinois Association (IDLA)

P.O. Box 8625

Chicago, IL. 60680-8625

Carmen Aguilar, President 847-695-5868 VP

E-mail: president@idla2008.org, President, Carmen Aguilar

Website: <http://www.idla2008.org/>

Illinois Families for Hands and Voices

Contact person: Beth Donofrio, Chairperson

P.O. Box 9366

Naperville, IL 60567-9366

1 877-533-5279 630-378-1346 TTY

E-Mail: ilhandsandvoices@gmail.com Website: <http://www.ilhandsandvoices.org/>

International Center on Deafness & the Arts (ICODA)

614 Anthony Trail

Northbrook, IL 60062

847-509-8260 847-509-8257 TTY 847-509-8157 FAX

E-Mail: info@icodaarts.org Website: www.icodaarts.org

ORGANIZATIONS/CLUBS (continued)

Le COBDA (The Chicagolighthouse-Deafblind Club)

1850 West Roosevelt Rd.

Chicago, IL 60608-1298

312-666-1331 ext. 3415 312-666-8874 TTY 312-243-8539 FAX

E-mail: joann.rushing@chicagolighthouse.org Website: www.thechicagolighthouse.org

Mayor's Office for People with Disabilities (MOPD)

Substance Abuse & AIDS Prevention Program for Deaf & Hard of Hearing (SAAPPD)

121 N. LaSalle Street, Room 104

Chicago, IL 60602

312-744-4780 TTY/VP Direct number 312-744-7073 TTY/VP Main number 312-744-3314 FAX

E-Mail: kkubey@cityofchicago.org Website: www.cityofchicago.org

Mc Henry County Deaf Club, (Meets monthly, first Saturday, 21 years and older)

Holiday Inn, 800 S. Route 31

Crystal Lake, IL 60014

E-Mail: Brbdecker@yahoo.com Barbara Pinkham 630-400-6544 VP

National Asian Deaf Association

Website: www.nadc-usa.org/



National Association of the Deaf (NAD)

8630 Fenton Street, Suite 820

Silver Spring, MD 20910-3819

301-587-1788 V 301-587-1789 TTY 301-587-1791 FAX

E-Mail: NADinfo@nad.org Website: www.nad.org

(The) National Fraternal Society of the Deaf

1118 S. 6th Street

Springfield, IL 62703

217-789-7429 217-789-7438 TTY 217-789-7489 FAX

E-Mail: thefrat@nfsd.com Website: <http://www.NFSD.com>

Schaumburg Deaf Chat Coffee, (2nd Friday of the month, 7-11 p.m.)

Starbucks Coffee, Streets of Woodfield

601 N. Martingale Road

Schaumburg, IL 60173

E-Mail: prisanderson38@yahoo.com, Priscilla Anderson or E-Mail: ilcman@comcast.net, Dick Gratzke

Schaumburg Social/Support Group, (Meetings are held the 3rd Tuesday of each month, from 1 to 3 p.m.)

Township of Schaumburg

One Illinois Blvd

Hoffman Estates, IL 60169-3314

847-884-1560 TTY/VP 847-884-0039 FAX

E-Mail: sphadke@schaumburgtownship.org Website: <http://www.schaumburgtownship.org/>



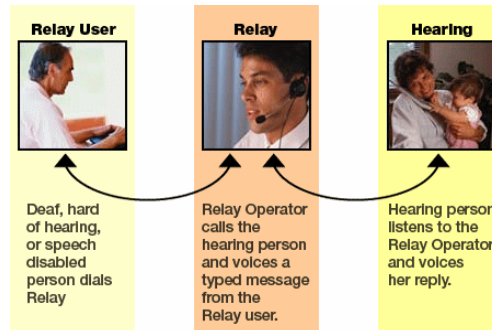
Western Suburban Association of the Deaf (WSAD)

P.O. Box 3712

Oak Brook, IL 60522-3712

E-Mail: Julia Anderson, president@wsadeaf.org Website: <http://www.wsadeaf.org/>

RELAY & COMMUNICATION SERVICES TTY, VIDEO RELAY, and CAPTEL CALLING



Illinois Relay Services—————**Dial 711 for all relay calls**
Illinois Relay is a free service, provided 24 hours, 7 days a week, 365 days a year.

(Voice users) 800-526-0857
(TTY users) 800-526-0844
(VCO-Voice Carryover users) 877-826-1130
(TTY Spanish) 800-501-0864
(Voice Spanish) 800-501-0865
(Telebraille users) 877-526-6670
(Speech to Speech) 877-526-6690
(ASCII) 877-526-6680
(Telebraille Users) 877-526-6670



CAPTEL CALLING

CapTel Service— Website: www.captionedtelephone.com

CapTel telephone is a phone that has built in captioning capabilities for deaf or hard-of-hearing persons.

From CapTel phone service or from regular phone: Dial person's phone number

From TTY to CapTel phone: Dial 711, give CA CapTel service number: 877-243-2823
Then give CapTel user's phone number (including area code)

From CapTel phone to TTY: Dial 711 and give CA TTY number to call

Captions of Mobile Devices: WebCapTel

Website: www.sprintcaptel.com or www.hamiltoncaptel.com

CapTel Information

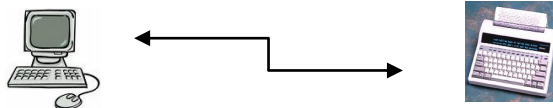
Patty Kress, ITAC Representative

3001 Montvale Drive, Suite D

Springfield, IL 62704

800-841-6167 V/TTY

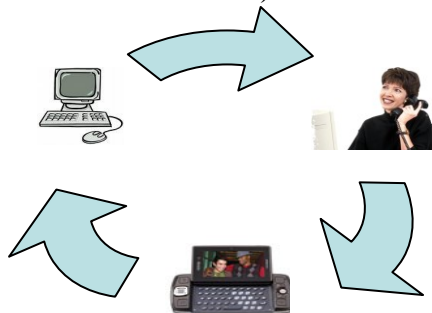
E-mail: pabren@aol.com



INTERNET TTY COMMUNICATION SERVICE (COMPUTER TO TTY)

Deaf Wireless Communications— Website: <http://www.ttycall.com/>
(COMPUTER TO TTY)—LomarLogic On Line TTY Calling

NexTalk Inc.—Website: <http://www.nextalk.net/nextalk62/nextalk.pl?rm=actions>
(COMPUTER TO TTY)—Advanced telephone services for the deaf



INTERNET ON-LINE RELAY SERVICES

AT&T RELAY SERVICE ONLINE: Website: <http://relay.att.com>

HAMILTON RELAY SERVICE ONLINE-AIM: “ThatsHamilton” Website: <http://www.hamiltonrelay.com>
Deaf or hard-of-hearing person should register with Hamilton Relay.
Add “**ThatsHamilton**” in their AIM Screen List.
Hearing person should give operator Deaf/HH person’s AIM screen list.

HAWKrelay Service— Website: www.hawkrelay.com Website: <http://www.hawkrelay.com/aim>
On Line Relay Service owned and operated by Deaf and Hard of Hearing individuals.

IP Relay.com—IP-RELAY SERVICE ONLINE—AIM: “My IP Relay”
Website: <http://www.ip-relay.com>
Deaf /HH person should add “**My IP Relay**” to their AIM screen list.
Services Available: Wireless IP-Relay for Sidekicks and Blackberrys
Voice Users: 877-IP-RELAY
TTY Users: 877-477-3529 Give the Relay Operator the User Name
Website: <http://www.ip-relay.com/sp/relayApp.php> (Spanish)

i711.com –GO AMERICA RELAY SERVICE ONLINE-AIM: “i711relay”
Websites: www.i711.com or www.i711.com/aim or www.i711.com/wireless

SORENSEN RELAY SERVICE ONLINE-AIM: “siprelay”
Website: <http://www.siprelay.com/>
Deaf or hard-of-hearing person should register with “**SIPRelay**”.
Add **SIPRelay** in AIM Screen List.
Voice callers: 866-747-7352 (Voice to text mobile phone or computer)
Give operator Deaf/HH person’s AIM address.
Compatible with blackberry & mobile devices.

INTERNET ON-LINE RELAY SERVICES (continued)

SPRINT RELAY SERVICE ONLINE—AIM: “**sprintip**”—Website: www.sprintip.com

Free AOL Instant Messenger online. Download from website-- www.aim.com.

Enter **SprintIP** in AIM Screen List.

Deaf or hard-of-hearing person should register with **SprintIP**. Type **REGISTER**.

Voice callers: 877-866-8057 (English) or 877-866-8059 (Spanish)

Tell the operator the deaf or hard-of-hearing's person's AIM SCREEN NAME.

APPLE iChat is compatible



VIDEO RELAY SERVICES

Effective December 31, 2008, the Federal Communications Commission (FCC) has mandated that persons using a Video Relay Service (VRS) will be able to obtain a real 10-digit telephone number. VRS users will be able to obtain a 10-digit telephone number by selecting and registering with one primary (default) VRS provider.

AT&T On-Line Video Relay Service—Website: www.attvrs.com

English voice users: 888-VRS-9998

Website: www.relaycall.com/vrs

CSD (Communication Service for the Deaf, Inc.)—Video Relay Service, Video mail service available.

Voice users: 866-WANT-VRS or 866-926-8877

Website: <http://www.csdvrs.com/>

CSDIO (Communication Service for the Deaf, Inc. c-s-d) Video Remote Interpreting—

Website: <http://www.csdinterpretingonline.com/>

Voice users: 888-MYCSDIO (692-7346)

Directory Assistance/411VRS (Hands-On Video Relay Service)—Website: www.hovrs.com

Hamilton On-Line Video Relay—(computer & webcam)

Voice users: 866-498-4777

Website: http://www.hamiltonnationalrelay.com/video_relay/index.html

Hands-On Video Relay Services HOVRS—(computer & webcam, VP & T.V.)

Website: https://www.hovrs.com/VRS_SSL/hovrs.aspx (English or Spanish)

Directory Assistance/411VRS (Hands On Video Relay Service)—Website: www.hovrs.com

English Voice users: 877-467-4877

Spanish voice users: 877-467-4875

Deaf/HH person should add to VP: “**espanol.hovrs.tv**”

Free **conference calls** up to 10 people at one time.

Website: www.hovrs.com/hoconf

IP Relay.com—Website: www.IP-RELAY.com (English or Spanish)

VIDEO RELAY SERVICES (continued)

NexTalk Inc.—Video Relay Service and computer communication services:

Website: <http://www.nextalk.net/nextalk62/nextalk.pl?rm=homepage>

Call or accept text calls from any other NexTalk.net user or from a computer.

Anyone on a browser can call you.

Send or receive Instant Messages with any NexTalk user.

SNAP VRS—Video Relay Service—contact Snap VRS using special video phone, OJO

Deaf/HH person should add to VP 100, 200 & D-Link Users: "[call.snapvrs.com](http://www.snapvrs.com)"

Website: www.snapvrs.com

Voice users: 877-711-SNAP (7627)

Sprint VRS—Video Relay Service—Website: <http://www.sprintvrs.com/service.htm>

English and Spanish voice users: 877-709-5776

For Web camera access--Website: <http://www.sprintvrs.com>

For Video phone access—Website: [sprintvrs.tv](http://www.sprintvrs.com)

Website: <http://www.sprintvrs.com/videophones.htm>

For Voice Carryover Videophone user-- [vco.sprintvrs.tv](http://www.sprintvrs.com)

Video mail service available.

Sorenson Video Relay Service—Website: <http://www.sorensonvrs.com/>

(TV and videophone, computer/webcam) Videophone appliance and a TV; voice callers can place a video relay call through a standard phone line to a deaf or hard of hearing person. Give the relay operator the contact information name & videophone number.

English and Spanish voice users: 866-327-8877

Website: <http://www.sorensonvrs.com/apply> (Apply for Sorenson video phone)



TECHNOLOGY & ASSISTIVE DEVICES



ADCO Hearing Products, Inc.

4242 South Broadway

Englewood, Colorado 80113

800-726-0851 V/TTY 303 -794-3928 V/TTY 303-794-3704 FAX

E-mail: sales@adcohearing.com Website: www.adcohearing.com

AT&T

iPhone 3G Text Accessibility Plan (TAP) for Customers with Disabilities

This plan offers unlimited text messaging, Web browsing and easy access to email, TTY support services, giant font size for mail messages, large numeric keypads for dialing, hands-free speakerphones with audible, visible, vibrating alerts, closed captioning, IM, & SMS chat

800-SOS-APPL Voice Apple Support number

Website: <http://www.apple.com/accessibility/iphone/hearing.html>

AT&T Mobile Speak and Mobile Magnifier applications for customers who are blind or have low vision.

AT&T's National Center for Customers with Disabilities (NCCD)

866-241-6568 866-214-6567 TTY

Website: <http://www.wireless.att.com/about/disability-resources/nccd.jsp>

Website: <http://www.wireless.att.com/about/disability-resources/disability-resources.jsp>

AT&T Hearing Aid Compatibility Cell Phones

Website: <http://www.wireless.att.com/about/disability-resources/hearing-aid-compatibility.jsp>

AT&T TTY Compatibility Phones Website: <http://www.wireless.att.com/about/disability-resources/tty.jsp>

TECHNOLOGY & ASSISTIVE DEVICES (continued)

Boundless Communications

1006 C Florida Ave., NE
Washington, D.C. 20002

E-mail: sales@boundlesscom.com Website: <http://www.boundlesscom.com>

CapTel Communications

Emma Danielson, Sprint Program Manager
2055 W. Iles Avenue, Ste. D
Springfield, IL 62704

217-698-4031 Voice & CapTel 877-698-5520 TTY 217-698-3853 FAX

E-mail: emma.danielson@sprint.com

Communication Service of the Deaf, Inc. (CSD)

102 North Krohn Place

Sioux Falls, SD 57103

800-642-6410 (Toll FreeVoice) 886-273-3323 (Toll-Free TTY) 605-367-5958 FAX contact.csd.tv VP

Website: <http://www.c-s-d.org/>

CSD Public Access Video phone

Website: <http://www.csdpav.com/>

Harris Communications

15155 Technology Drive

Eden Prairie, MN 55344

800-825-6758 800-825-9187 TTY 952-906-1099 FAX

E-Mail: info@harriscomm.com Website: www.harriscomm.com

HITEC Group International

8160 Madison Ave.

Burr Ridge, IL 60527

800-288-8303 800-536-8890 TTY 888-758-6056 Spanish

E-Mail: customersolutions@hitec.com or Dianne@hitec.com

Website: www.hitec.com or www.worldviewtty.com

Illinois Telecommunications Access Corporation (ITAC)

Telecommunication equipment available for people who are Deaf, Hard of Hearing and DeafBlind

Amplified Telephones, TTYs, CapTel, TTY with LVD & Braille phones

3001 Montvale Drive, Suite D

Springfield, IL 62704

C/o Marian Dramin, E-mail: mdramin@aol.com

800-841-6167 V/TTY 217-698-4170 V / TTY 217-698-0942 FAX

Website: <http://www.itactty.org/>

Learning Sight & Sound LS&S, LLC

(Catalog of products for the visually impaired and hard of hearing is available.)

145 River Rock Drive

Buffalo, NY 14207

800-468-4789 Ext. 218 866-317-8533 TTY 847-498-1482 FAX

E-Mail: LSSinfo@LSSproducts.com or E-Mail: JDean@LSSProducts.com Website: www.LSSproducts.com

Potomac Technology

Shopping for technology on-line; free catalog

800-433-2838 V/TTY 301-762-1892 FAX

E-mail: info@potomactech.com Website: <http://www.potomactech.com>

TECHNOLOGY & ASSISTIVE DEVICES (continued)

Sorenson Media

4393 South Riverboat Road, Suite 300
Salt Lake City, UT 84123
801-287-9400 V 801-287-9401 FAX

E-mail: vrssales@sorenson.com Website: <http://www.sorensonvrs.com/>

APPLY-Website: <http://www.sorensonvrs.com/apply> (Apply for Sorenson video phone)

REPAIR--866-496-6111 V 801-287-9403 VP 866-877-9826 TTY

Website: <http://www.sorensonvrs.com/support/cs.php> E-Mail: support@sorenson.com

T-mobile Services

Customer Service Direct TTY Number-- 877-296-1018 TTY



T-mobile USA

Sidekick

T-Mobile USA
Eric Marks, Manager
221 E. Roosevelt Road
Lombard, IL 60148
630-495-1484 Voice

E-Mail: Eric.Marks@T-Mobile Website: <http://www.t-mobile.com/>

Ultratec Inc.

Text Telecommunications
450 Science Drive
Madison, WI 53711
800-482-2424 V/TTY 608-238-3008 FAX

Website: www.ultratec.com

United TTY

United TTY Sales and Service (UTSS), Shopping for technology on-line
21004 Brooke Knolls Rd.
Laytonsville, MD 20882

866-TTY-4USA V/TTY (Toll Free) 301-963-0785 FAX 301-777-1234 VP

E-Mail: help@unitedtty.com or sales@unitedtty.com Website: <http://www.unitedtty.com/>

WCI Weitbrecht Communications Incorporated

Shopping for technology on line
800-233-9130 V/TTY 310-450-9918 FAX

E-mail sales@weitbrecht.com Website: <http://www.weitbrecht.com/>

TTY DISTRIBUTION AND REPAIR SERVICES

Chicago Hearing Society (CHS)

2001 N. Clybourn Ave., Suite 202
Chicago, IL 60614-4036
773-248-9121 773-248-9174 TTY 773-248-9173 FAX

E-mail: askchs@anixter.org Website: www.chicagohearingsociety.org

TTY DISTRIBUTION AND REPAIR SERVICES (continued)

Illinois Telecommunications Access Corporation (ITAC)

Telecommunication equipment available for people who are Deaf, Hard of Hearing and DeafBlind

Amplified Telephones, TTYs, CapTel, TTY with LVD & Braille phones

3001 Montvale Drive, Suite D

Springfield, IL 62704

800-841-6167 V/TTY 217-698-4170 V / TTY 217-698-0942 FAX

Website: <http://www.itacty.org/>

Schaumburg Township--Deaf Services

Sarita Phadke, Deaf Services Coordinator

One Illinois Blvd.

Hoffman Estates, IL 60169-3314

847-884-0030 847-884-1560 TTY/VP 847-884-0039 FAX

E-Mail: sphadke@schaumburgtownship.org Website: www.schaumburgtownship.org

TRANSPORTATION & TRAVEL ASSISTANCE

Aviation Consumer Protection Division—Information for the Air Traveler with a Disability

1200 New Jersey Ave., SE

Washington, D.C. 20590

Air travel information for people with disabilities; free booklet published by the United States

Aviation Consumer Protection

202-366-4000 800-877-8339 TTY 877-877-6280 VCO

Website: <http://airconsumer.ost.dot.gov/publications/horizons.htm>

Chicago Disability Transit –CDT Paratransit Services

230 E. Ohio St., Suite 101

Chicago, IL 60611

Michelle Dacy, General Manager

630-653-9815 630-653-5591 FAX

E-Mail: michellertc@aol.com

312-335-1244 Main number

E-mail: reservations@chicagodisabilitytransit.com

Website: <http://www.chicagodisabilitytransit.com/gi.html>

Community Door-to-Door Transportation—Dial-a-Ride

Contact local community Disabilities Services Department for more local door-to-door information



303 Taxi

709 N. Main Street

Mount Prospect, IL 60056

847-588-0303 V or 847-368-0303 V 847-368-8937 FAX

E-Mail: info@303cab.com Website: <http://www.303taxi.com>

All-Ways Medical Carrier, Inc.

Medical and Disabled Transportation Carrier

3605 Woodhead Drive, #101

Northbrook, IL 60062

847-480-1101

TRANSPORTATION & TRAVEL ASSISTANCE (continued)



American Taxi

834 E. Rand Road

Mount Prospect, IL 60056

847-259-1555 or 847-385-7875 Driver Resources Dept. 847-259-8885 FAX

Website: www.americantaxi.com

Best Taxi Service

1527 Greenleaf Street

Evanston, IL 60202

847-864-2500 847-864-2510 FAX



PACE Bus Service

Passenger Services

847-364-7223 847-364-5093 TTY

E-mail: passenger.services@pacebus.com Website: www.pacebus.com

Chicago Transit Authority (CTA)

888-YOURCTA (888-968-7282) 888-CTATTY1 (888-282-8891) TTY

E-mail: ctahelp@chicagotransit.com Website: www.transitchicago.com

Elevator Status Hotline— Accessibility at rail stations

888-YOURCTA (888-968-7282) Press 5

MedicarSafety.Com (Medical Transport)

773-856-5055 773-856-3066 FAX

Website: <http://www.medicarsafety.com/index.html>



Metra Train Passenger Services

James Ferneborg, Customer and Station Services Specialist

312-322-6766

547 W. Jackson Boulevard

Chicago, IL 60661

312-322-6777 312-322-6777 TTY

Website: www.metrarail.com

South Shore Only Info, Fares and Schedule Information

800-356-2079 TTY/Voice

Regional Transit Authority (RTA)

Administrative Office

175 W. Jackson Blvd., Suite 1550

Chicago, IL 60604

Travel & reduced fare card information

847-836-7000 312-836-4949 TTY

312-913-3110 Customer Service

RTA Customer Service Department E-Mail: communications@rtachicago.org

RTA ADA Certification Helpline 312-663-4357 Voice 312-913-1338 TTY

Website: <http://www.rtachicago.com>

WEBSITES & LISTSERVS



Abilities Expo—Information dedicated to educating and improving the lives of people with disabilities, senior citizens, their families and caregivers, healthcare and educational professionals— *Website:* www.abilitiesexpo.com

ASLEXPO—Targets the Sign Language community with an emphasis on bringing together the deaf & hearing communities by providing exhibits, entertainment, and activities for children. *Website:* www.aslexpo.com

Automobile Insurance—Automobile insurance quotes for deaf and hard of hearing individuals—*Website:* www.deafquotes.com

Blogs and vlogs--about various Deaf issues *Website:* www.deafread.com

Channel i Video (News for your Eyes)—A weekly presentation of news of interest to the Deaf and Hard of Hearing communities in American Sign Language (ASL). *Website:* www.i711.com/vlogs

Cochlear Americas—Cochlear Implant Information—Cochlear Americas, Hear Now and Always—*Website:* www.cochlearamericas.com

College and Career Programs for Deaf Students—College listing of programs for the deaf and hard of hearing; Internet Publication on the World Wide Web — *Website:* <http://gri.gallaudet.edu/ccg/index.html>

C-S-D-TV (Communication Services for the Deaf, Inc.)—Deaf news *Website:* <http://www.csd.tv/>

Davideo Productions—Dish Network satellite TV has movies, news, sports and international entertainment. Equipment is offered free to deaf and hard of hearing individuals nationwide who sign up for DISH Network satellite service.— *Website:* www.davideo.tv or *E-Mail:* davideo@satx.rr.com

Deafbase.com—Website featuring: Deafness & Hard of Hearing related books, Deaf friends search, classifieds, directory, games, Deaf center, news & headlines, journals, surveys, links, employment, members list, deaf culture, discussion forum, controversial debates, and closed-captioning— *Website:* www.deafbase.com

DeafCasting.com—Database featuring deaf or hard of hearing people involved in show business—*Website:* <http://www.deafcasting.com>

DEAFDIGEST—Free, weekly national on-line newsletter for anyone interested about deaf community news—*Website:* www.deafdigest.com

DEAFDOC.ORG—Dr. Carolyn Stern, MD has created a website with free healthcare information for the Deaf and Hard of Hearing community—*Website:* www.deafdoc.org



DeafIllinois Network—Website for the Deaf and Hard-of-Hearing community, interpreters, parents of Deaf children and professionals. Illinois calendar of events, news, weblinks, chat rooms, ads, and more. *Website:* <http://www.deafillinois.com>

DeafIllinois@yahogroups.com--Listserv—Illinois group e-mail with information about the deaf and hard of hearing community; news, calendar events, announcements, advertisements, and more. *E-mail:* DeafIllinois@yahogroups.com

WEBSITES & LISTSERVS (continued)

Deaflympic Winter Games—Websites featuring information about Deaf Olympic Games

Website: <http://www.deaflympics.com/>

DeafNation Expo—Expo featuring exhibitions, seminars, workshops, entertainment, Deaf Film & videos—

Website: www.deafnation.com

Deaftimes.com—Information source—education, products and services for Deaf and Hard of Hearing professionals, educators, families and friends. You can receive e-news or read news on the webpage.

Website: www.deaftimes.com

Deaf Passions—Community website for deaf and hard of hearing singles. Website: www.deafpassions.com

Deaf Seniors of America—an organization created by deaf seniors for seniors.

Website: <http://www.deafseniors.org/>

Directory & employment listings— Website: www.deafredbook.com

Directory Access-On-Line TTY—800-877-8845 TTY—Website: www.ftis.gsa.gov/frs/additional/ttydirectory.htm

Disabilities information—Health, housing, education, transportation, recreation and employment.

Website: www.disAbility.gov

Employment accommodations—Information regarding job accommodations from the Job Accommodation Network (JAN) Website: <http://janweb.icdi.wvu.edu>

EYE-ON Legislation—Online newsletter about how legislation works and specific information about bills that affect Deaf and Hard of Hearing individuals Website: www.idhhc.state.il.us/

Gallaudet Research Institute—Gallaudet Research Institute (GRI) is internationally recognized for its leadership in deafness-related research. Website: <http://gri.gallaudet.edu>

i711—Limited number of **Free web cams** to registered i711 users—www.i711.com/freecam

Illinois Deaf Campers—Information about camping—E-mail: fdcsecretary@yahoo.com or illinoisdeafcampers@yahoo.com Website: www.freewebs.com/illinoisdeafcampers/

Interpreting and multimedia services for the deaf— Website: www.deafcomm.net

IP Address—Create your own IP address using your name. Website: www.dyndns.org

Lion's Club Hearing Aid Program— Website: www.lionsclubs.org E-mail: lcif@lionsclubs.org
Phone number: 630-571-5466 Ext. 383

Medical Assistance Program—Information about food stamps and medical assistance—
Website: www.idhslink.com

Midwest Center for Post Secondary Outreach—Information about after high school career and college choices for deaf and hard of hearing students — Website: www.mcpo.org

Movies—<http://www.fomdi.com/> Website finds movies that are closed or open captioning. Type in zip code and the website searches and displays the closest movie theater that provides captioning.

Prescription drugs for less for the deaf and hard of hearing— Website: www.deafrx.com

WEBSITES & LISTSERVS (continued)

ooVoo—Free video/text web chat & video conferencing—*Free download. Create an account and ID*
Website: <http://www.oovoo.com/>

Rape Victim's Advocates—Support for deaf and hard of hearing victims of rape.
Website www.rapevictimadvocates.org

Sign News — <http://www.signews.org/>

SKYPE.com-- Free video/text web chat & video conferencing—*Free download. Create an account and ID*
Website: <http://www.skype.com/>

Social Security E-News—Social Security's electronic newsletter containing current news and information—
Website: www.socialsecurity.gov

Sorenson VRS Messenger Newsletter— Website: <http://www.sorensonvrs.com/newsletter>

Sorenson Video Phone Directory—Website: <http://www.deafvp.com/>

Tax Assistance—CHS Free Income Tax Filing Assistance for the Deaf and Hard-of-Hearing. An appointment is necessary. 773-248-9174 TTY 773-248-9176 FAX

TDI—Telephone directory on line and in printed form of phone numbers for deaf persons and agencies that provide services for deaf and hard-of-hearing individuals. Website: <http://www.tdi-online.org/>

Technology news and reviews for the deaf— Website: www.deafTECH.info

TTY and CapTel machines—Information about communication access equipment—Website: www.itactty.org

Videophone directory — Website: <http://www.vplist.com> or E-Mail: info@vplist.com